

OFFICE AND FINANCIAL POLICY

--PLEASE READ AND SIGN THE FOLLOWING OFFICE AND FINANCIAL POLICIES--

MINOR CHILD: It is required that the legal guardian accompany their minor child (**Age 17 and under**) to each appointment, unless we have a consent form for each family member and payment arrangements have been taken care of prior to the appointment. The adult accompanying the child must also bring a copy of the child's insurance card if applicable.

REQUIRED PAPERWORK: Registration forms and health histories are updated every 12 months. We also ask to see your insurance card at check-in to ensure that we have your most current coverage on file. ***Healthcare laws dictate that verify identity by asking for a Photo I.D.***. If there is more than one family member in the practice, paperwork must be completed for each individual.

PAYMENT IS DUE AT TIME OF VISIT: ***Your insurance policy is a contract between you and your insurance company.*** We are **NOT** a party in that contract. We make every effort to help estimate insurance benefits, and file claims with the insurance company for you.

PAST DUE ACCOUNTS: Balance due on all accounts past 60 days may be charged an interest rate of 1% per month. Also, if your account is sent to collections for untimely payment, you may be charged a reasonable collection charge as well as attorney fees and costs.

RETURNED CHECKS: There is a **\$25.00 fee for checks returned due to insufficient funds**. We require immediate payment, in cash or money order, upon notification of insufficient funds. Rhoades Family Dentistry, PA may pursue bad checks within the boundaries of the **"BAD CHECK LAWS"** in the State of Kansas in accordance with K.S.A. 21-3707. **We are happy to offer MasterCard, Visa, Discover, and Care Credit as payment options.**

MISSED APPOINTMENTS: **Any appointment that is not kept or is cancelled with less than 24 hours notice will be considered a "failed" appointment.** We strive to be punctual, and the appointment is reserved for you or your child. For this reason, failed appointments may be charged a fee of \$50. The fee will be charged directly to the person who is responsible for the account. A third "failed" appointment may be regarded as termination of relationship, and/or dismissal from the practice.

FOR OUR PATIENTS WHO ARE MOVING: **Please allow 1 week for requested record transfers.** A release form will be requested to be completed and signed by the patient or guardian of the patient. **A \$20 per person payment is required for supplies, labor, and time. We are more than happy to email records to a provider at no cost.**

Consent is hereby given to perform any and all examinations, tests, procedures and treatments necessary and/or advisable. I authorize **RHOADES FAMILY DENTISTRY** to file insurance and direct payment for services to the provider of treatment. I also authorize **RHOADES FAMILY DENTISTRY** to release information, to include medical/billing information, to referred specialists, insurance company or guarantor of this account.

I UNDERSTAND I AM TO BE FINANCIALLY RESPONSIBLE FOR ANY BALANCE REMAINING ON THIS ACCOUNT FOR SERVICES NOT COVERED BY INSURANCE.

I hereby acknowledge by my signature, that I have read, and understand and agree to the terms of this document.

Patient's Name

_____/_____/_____
Patient's Date of Birth

Patient, Parent or Guardian's Signature

Relationship to Patient

Today's Date